Missouri State Highway Patrol
Research and Development Division

2022 PUBLIC OPINION SURVEY

INFORMATION BRIEF

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ACKNOWLEDGEMENTS

On behalf of the Missouri State Highway Patrol (MSHP) I would like to personally thank all the citizens that participated in the 2022 MSHP Public Opinion Survey. It is our mission to provide a safe environment to everyone who lives in and visits our great state. We also strive to respond promptly and professionally when we are called upon. Your valuable input will assist our efforts and improve our vital service to the community. We are pleased that 2,540 people took part in our survey, which will help us capture the opinions of the public.

Within the forthcoming pages, you will see the results of our public opinion survey. We asked citizens several questions ranging from employee competence to crime victimization. In addition, citizens responded to specific questions pertaining to traffic and crime enforcement. These results will assist our agency with establishing policies and programs to better serve the needs of Missouri citizens and our visitors. We are grateful and humbled when **approximately 89% of respondents rated the MSHP's performance as either excellent or good**.

Finally, we are constantly striving to give the citizens of Missouri and our visitors the best possible service. It is reports such as this that greatly help us achieve our goals. Thank you once again to everyone who participated.

Robert MacKenzie
Missouri Statistical Analysis Center

METHODOLOGY

Personnel from the MSHP Research and Development Division, Statistical Analysis Center conducted this study. In 2014, the methodology of the public opinion survey was updated from a mail-in survey form to a web-based survey to increase the response rate. This revision also was an attempt to collect questionnaires from a more representative sample of Missouri residents and was continued in 2017, 2020, and 2022.

The 2022 survey was modeled after the 2020 online survey. Because the survey software utilizes managed question branching and required responses, more control over survey responses was achieved than with previously used mail-in questionnaires. Once the design was completed, the interactive questionnaire was posted to a link on the MSHP homepage, which was activated on August 16, 2022. Multiple news releases and social media alerts were issued by the MSHP Public Information and Education Division during the month of August, which increased public awareness of the survey. For reference purposes, the questionnaire is contained in Appendix A.

A total of 2,540 survey responses were collected from August 16 to August 31. Although the response rate increased with the use of a web-based survey compared to the mail-in survey, limitations must be considered when interpreting such results. Because the web link was available to all people with access to a computer, there was no control over respondents, thus producing a non-random sample. The 2022 survey relied entirely on voluntary responses from people who may or may not reside in Missouri. Therefore, findings of the survey may not reflect opinions of just Missouri residents.

Survey findings and applicable analysis are provided in the following section. Response statistics are also provided for each question.

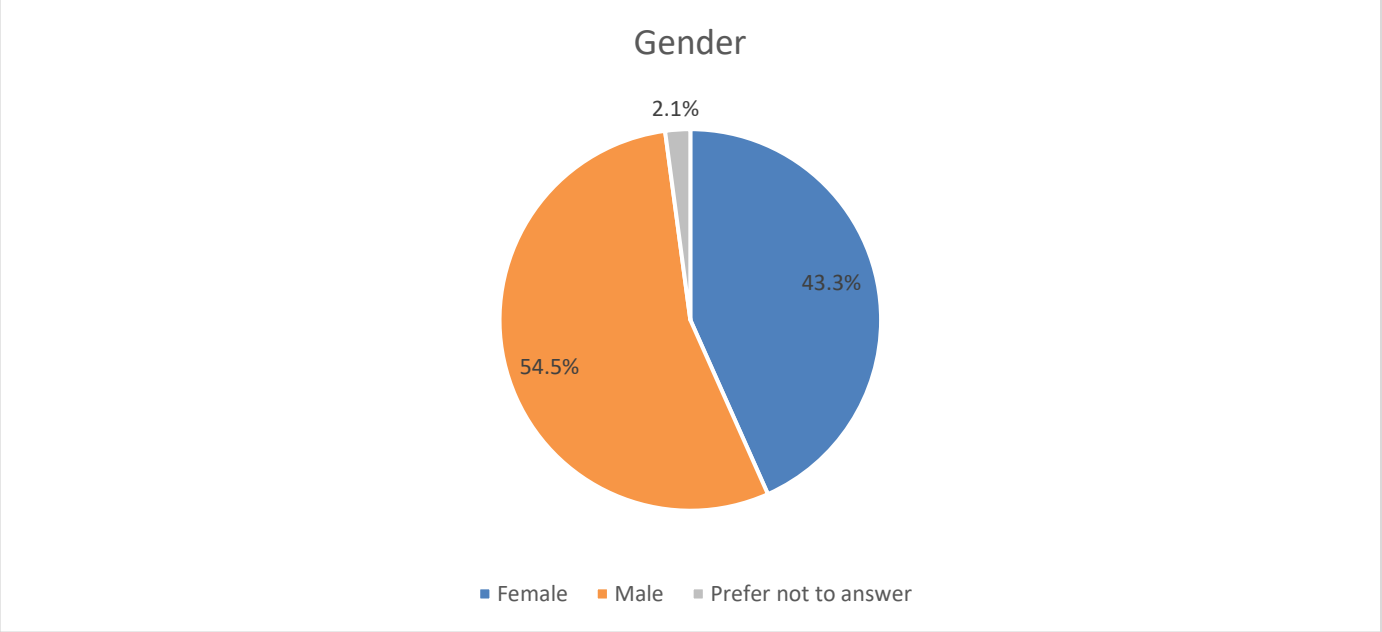
FINDINGS

A total of 2,540 individuals responded to the 2022 Public Opinion Survey. An analysis of their responses and the findings are provided below. Percentages for each question are only calculated for respondents who answered that particular question. Respondents who did not answer the question (No Response) were not included in the following percentages. Percentages may not equal 100 due to statistical rounding.

Respondent Characteristics

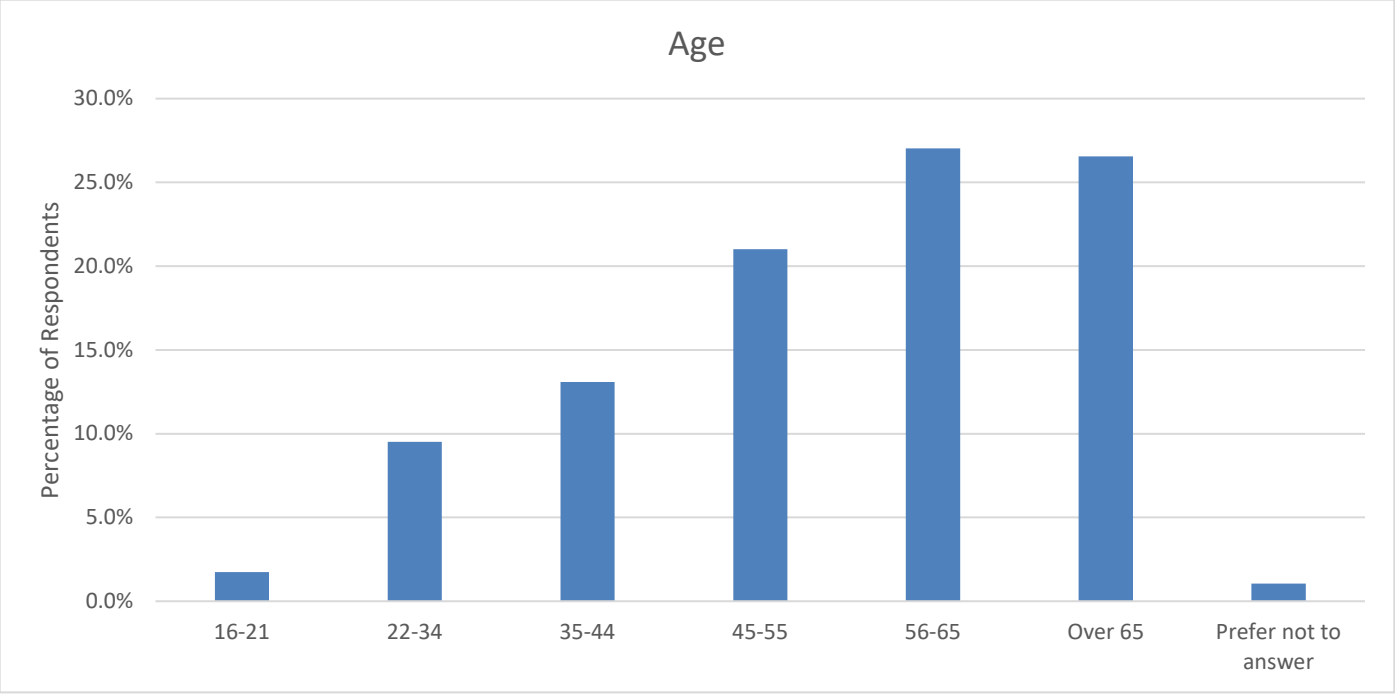
What is your gender?

Gender	Frequency	Percent
Male	1,133	54.5
Female	900	43.3
Prefer not to answer	44	2.1
No response	463	--
Total	**2,540**	**100.0**



What is your age?

Age	Frequency	Percent
16 to 21	36	1.7
22 to 34	198	9.5
35 to 44	272	13.1
45 to 55	437	21.0
56 to 65	562	27.0
66 and Older	552	26.6
Prefer not to answer	22	1.1
No response	461	--
Total	**2,540**	**100.0**



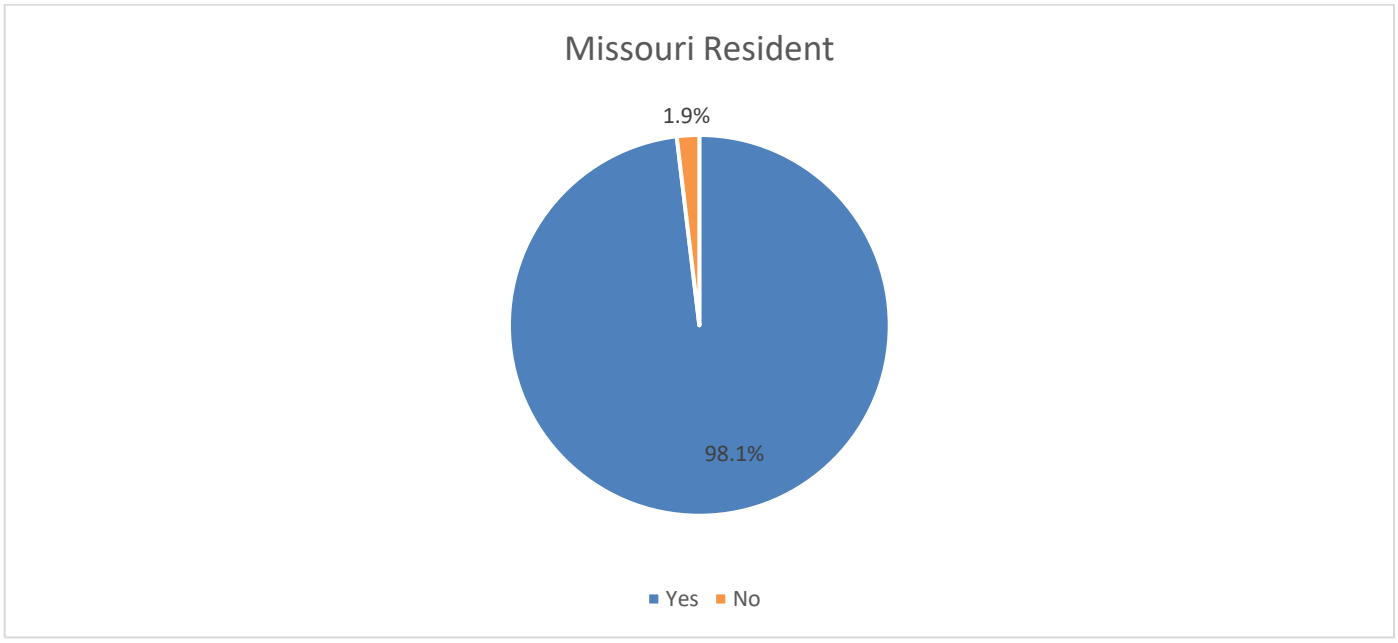
What is your race?

Race	Frequency	Percent of Respondents	Statewide Demographics*
White	1,905	91.7	82.6
Black or African American	15	0.7	11.8
Hispanic	12	0.6	4.7
Multiracial	27	1.3	2.6
American Indian or Alaska Native	25	1.2	0.6
Asian	4	0.2	2.2
Native Hawaiian or Other Pacific Islander	1	0.1	0.2
Prefer not to answer	88	4.2	--
No response	463	--	--
Total	**2,540**	**100.0**	**104.7****

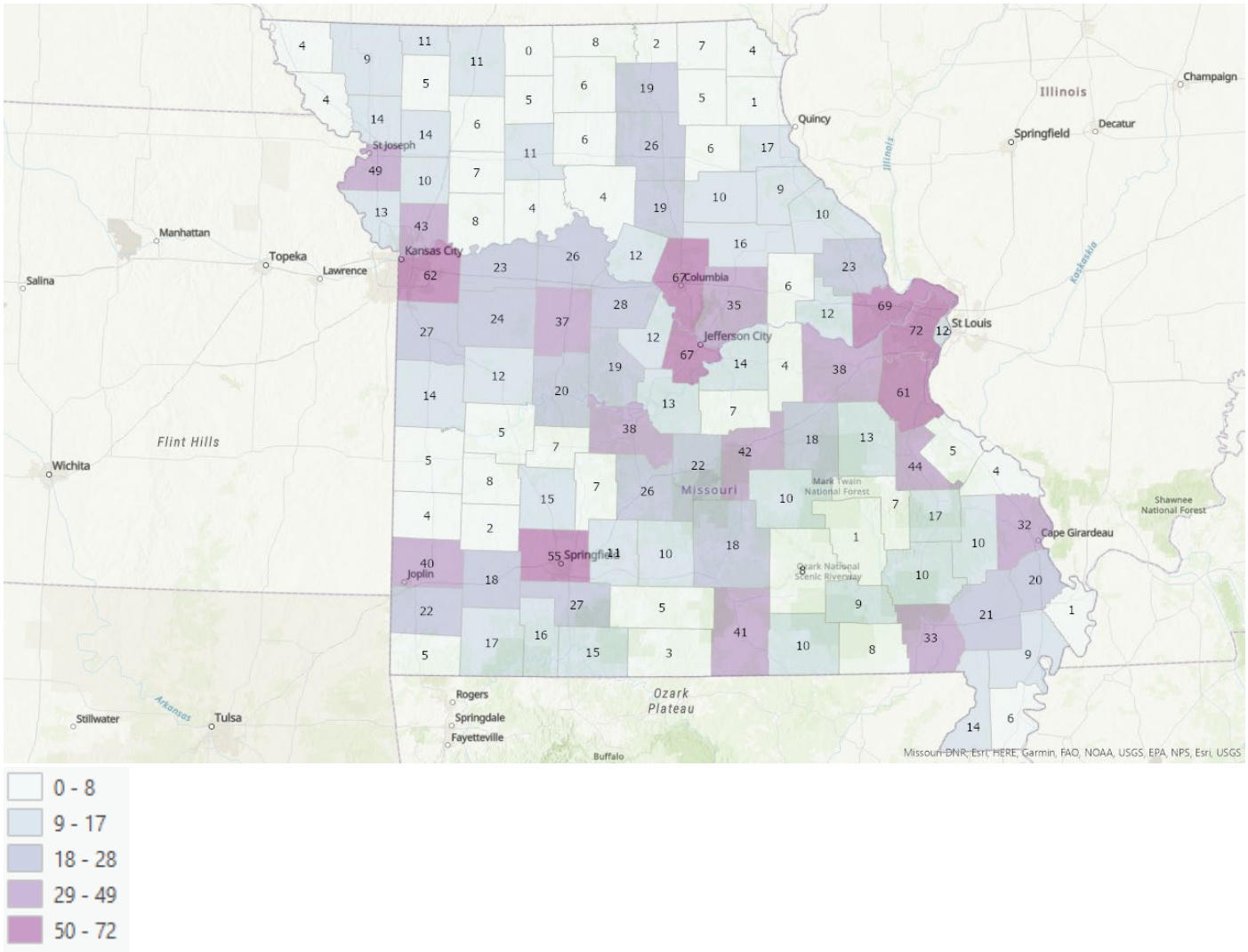
*Statewide demographics were taken from the 2021 population estimate from the U.S. Census Bureau
**Total exceeds 100% because Hispanics can be of any race, so they are also included in applicable categories

Are you a resident of the state of Missouri?

Missouri Residence	Frequency	Percent
Yes	2,063	98.1
No	39	1.9
No Response	438	--
Total	**2,540**	**100.0**



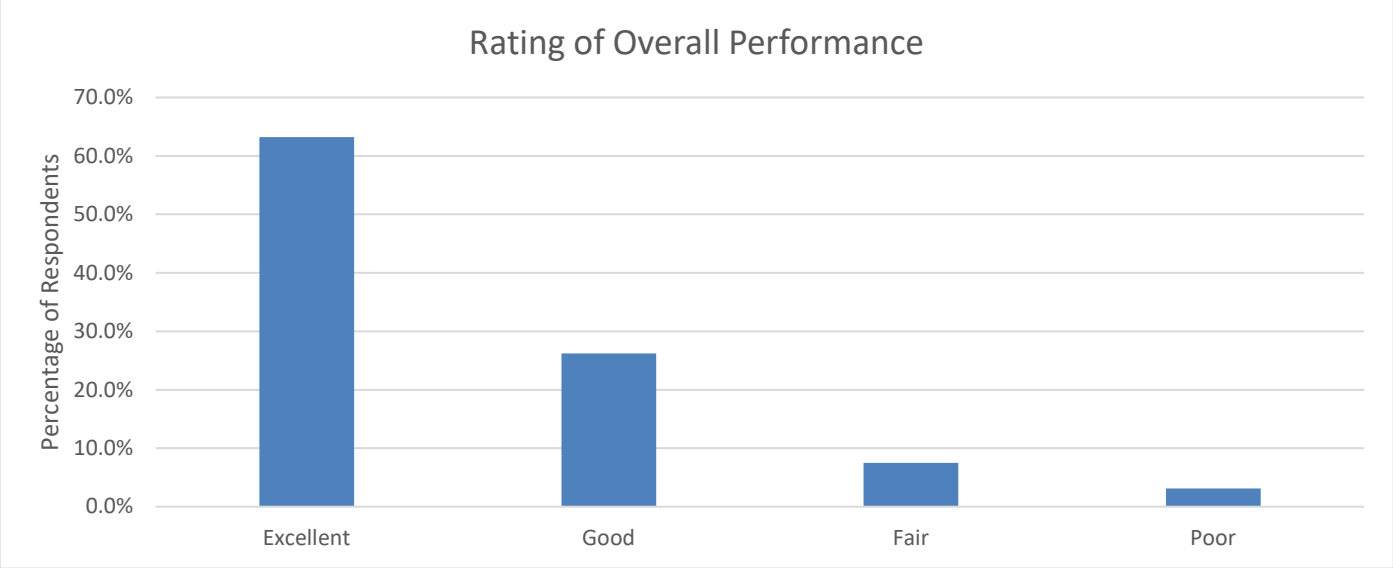
Please provide your county (Map displays distribution of only respondents who lived in Missouri and provided their county. 2,013 respondents answered with 527 no responses.)



Evaluation of MSHP

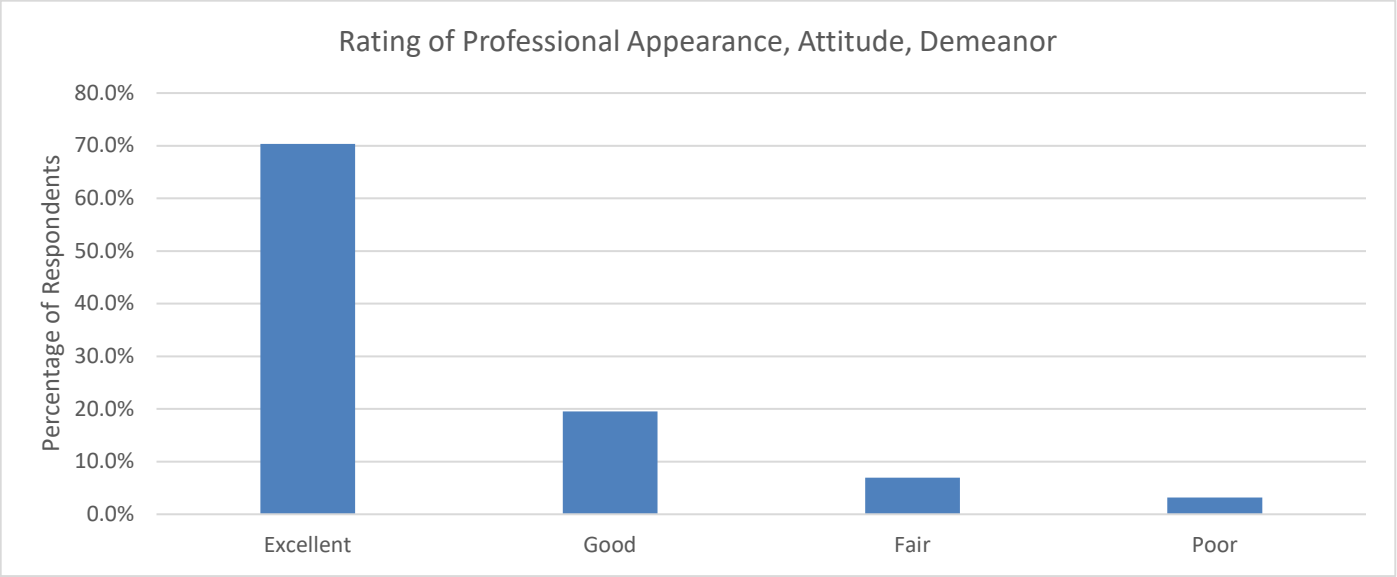
How would you rate the overall performance of the Missouri State Highway Patrol (MSHP)?

Overall Performance	Frequency	Percent
Excellent	1,594	63.2
Good	662	26.2
Fair	189	7.5
Poor	77	3.1
No response	18	--
Total	**2,540**	**100.0**



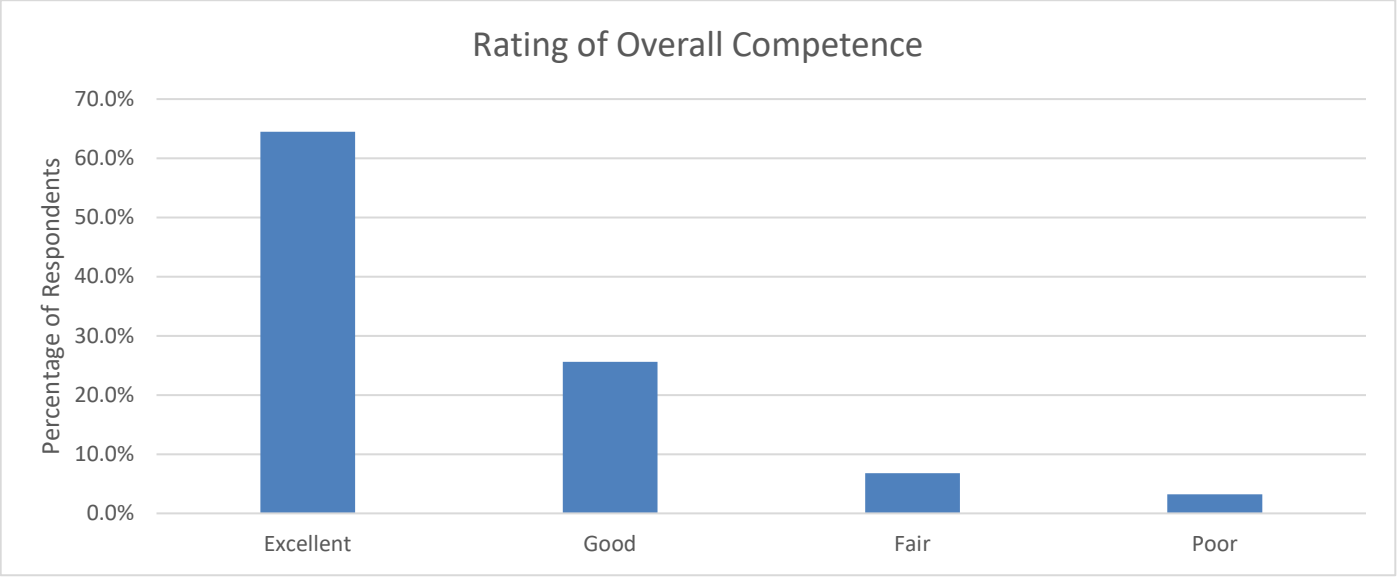
How would you rate the professional appearance, attitude, and demeanor of the MSHP?

Professional Appearance, Attitude, Demeanor	Frequency	Percent
Excellent	1,774	70.3
Good	492	19.5
Fair	175	6.9
Poor	81	3.2
No response	18	--
Total	**2,540**	**100.0**



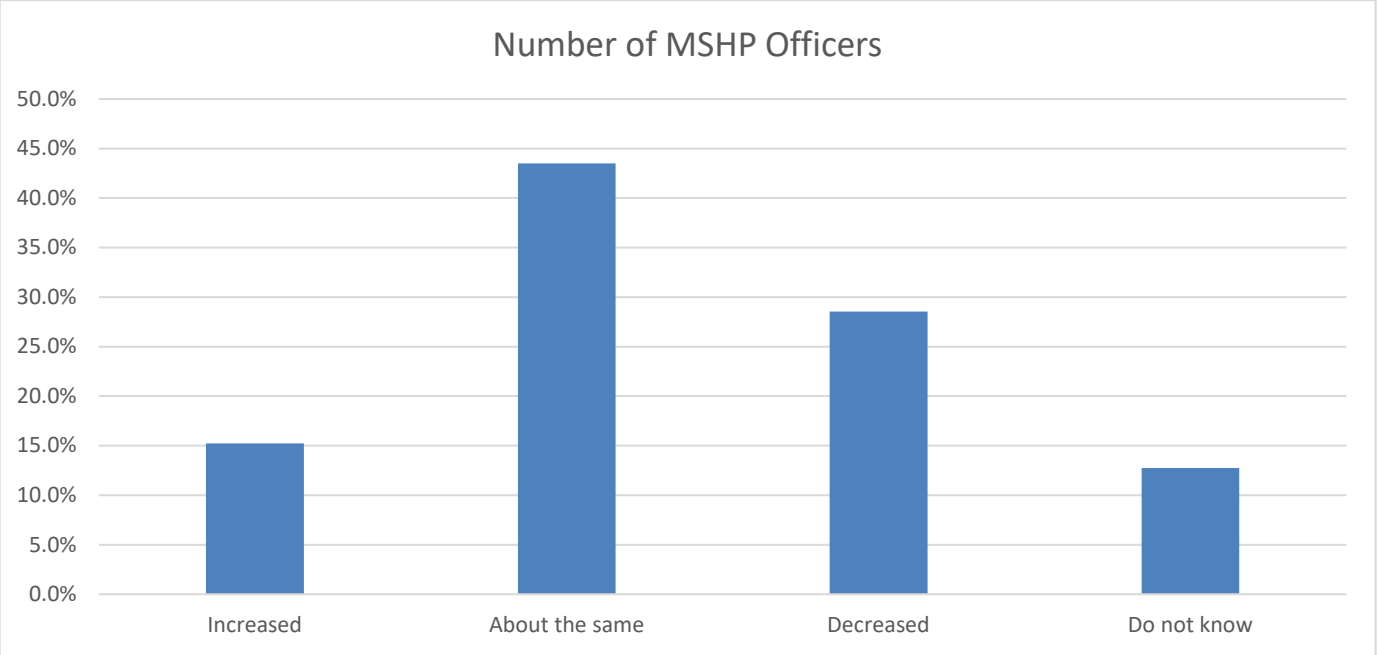
From your experience, how would you rate the overall competence of MSHP employees?

Competence of MSHP Employees	Frequency	Percent
Excellent	1,622	64.5
Good	643	25.6
Fair	170	6.8
Poor	80	3.2
No response	25	--
Total	**2,540**	**100.0**



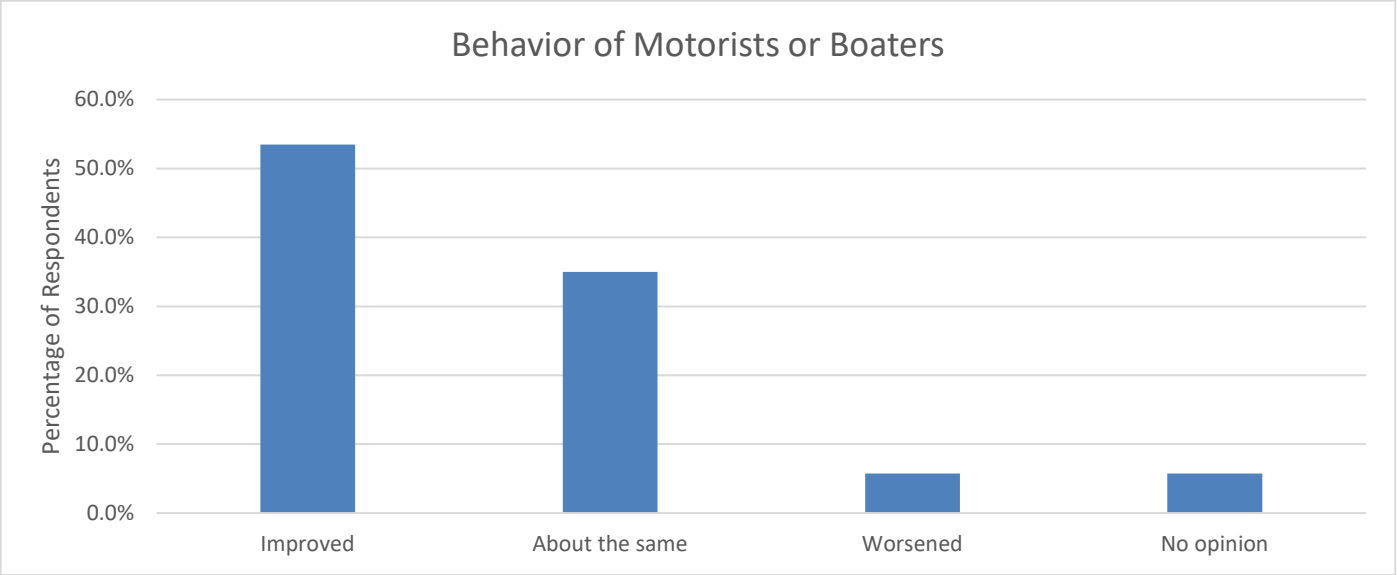
Compared to two years ago, how do you think the number of MSHP officers on the roadway or waterway has changed?

MSHP Officers on Roadway/Waterway	Frequency	Percent
Increased	367	15.2
About the same	1,049	43.5
Decreased	688	28.5
Do not know	307	12.7
No response	129	--
Total	**2,540**	**100.0**



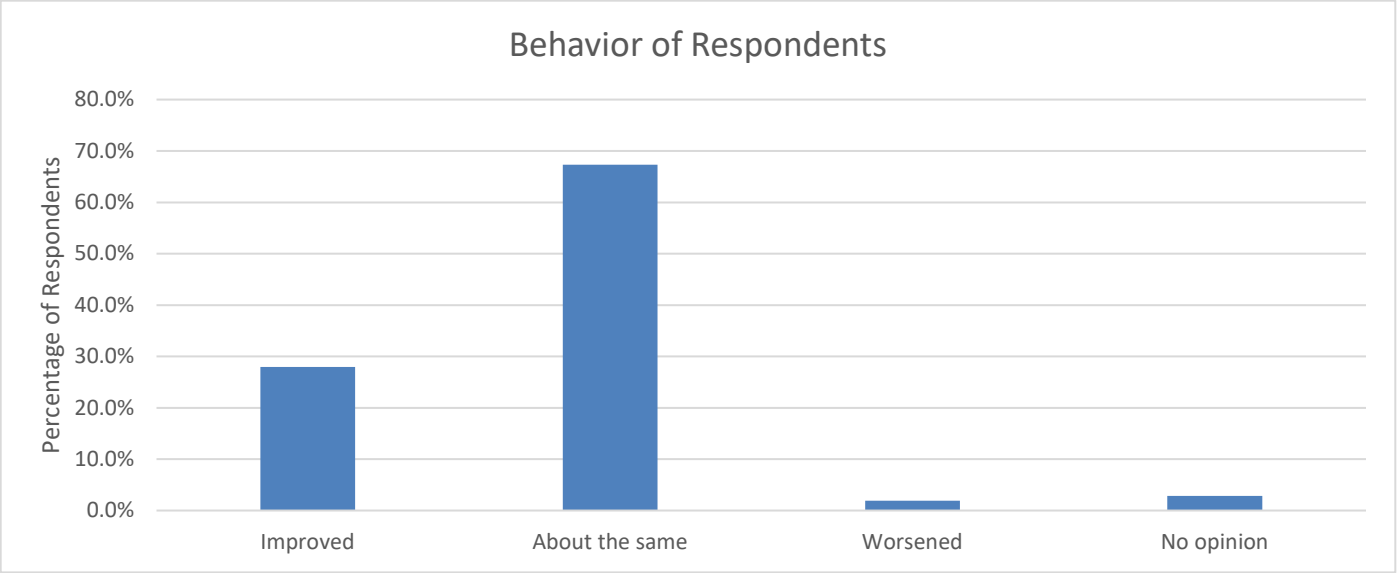
When you see a MSHP officer on the roadway or waterway, how is the behavior of other motorists or boaters affected?

Behavior of Other Drivers	Frequency	Percent
Improved	1,289	53.5
About the same	844	35.0
Worsened	140	5.8
No opinion	138	5.7
No response	129	--
Total	**2,540**	**100.0**



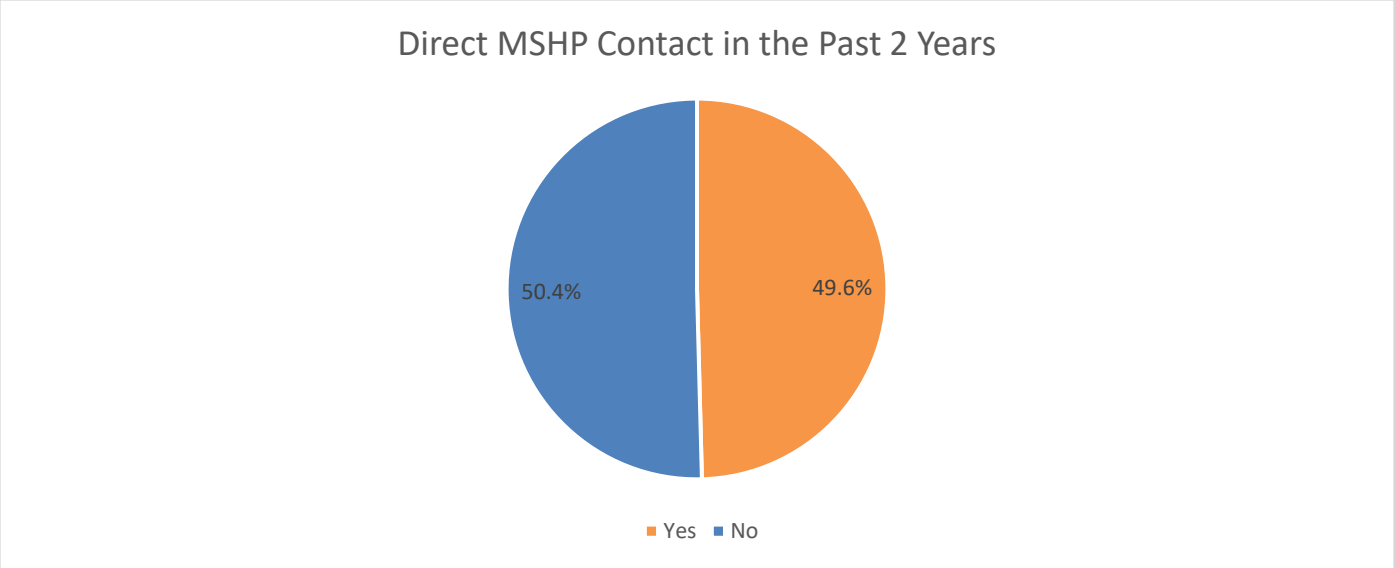
When you see a MSHP officer on the roadway or waterway, how is your behavior affected?

Behavior of Respondents	Frequency	Percent
Improved	674	27.9
About the same	1,625	67.3
Worsened	46	1.9
No opinion	68	2.8
No response	127	--
Total	**2,540**	**100.0**



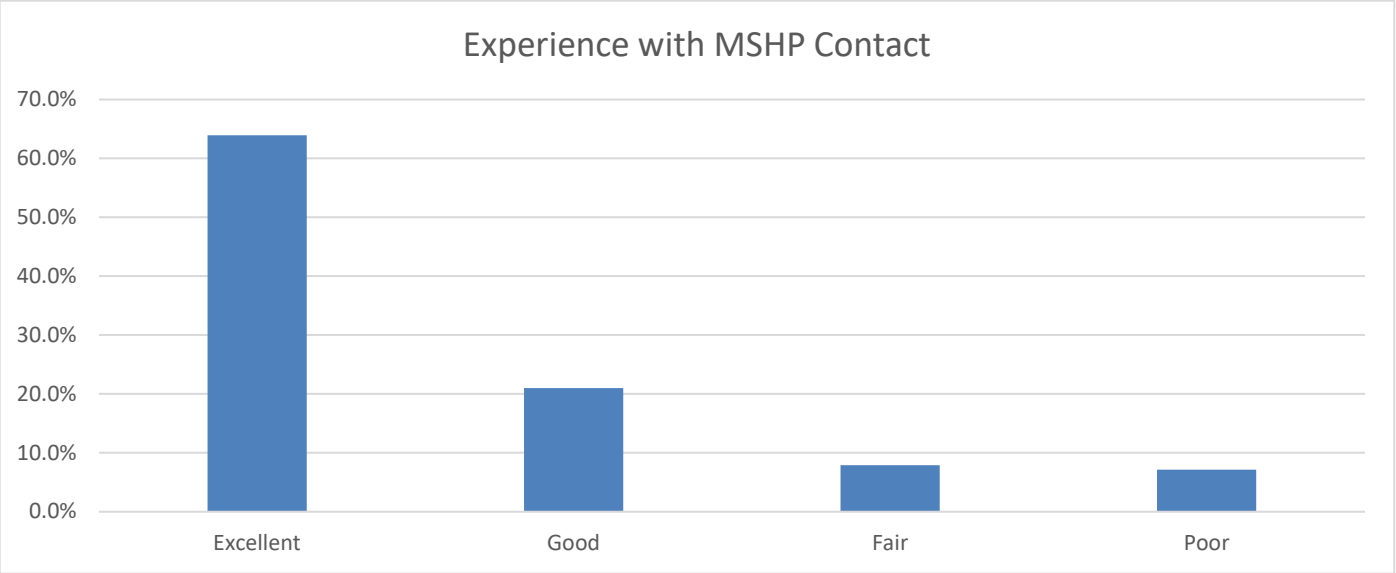
Have you had direct contact with the MSHP within the past two years?

Direct Contact with MSHP	Frequency	Percent
Yes	1,204	49.6
No	1,224	50.4
No response	112	--
Total	**2,540**	**100.0**



If yes, how would you describe your experience?

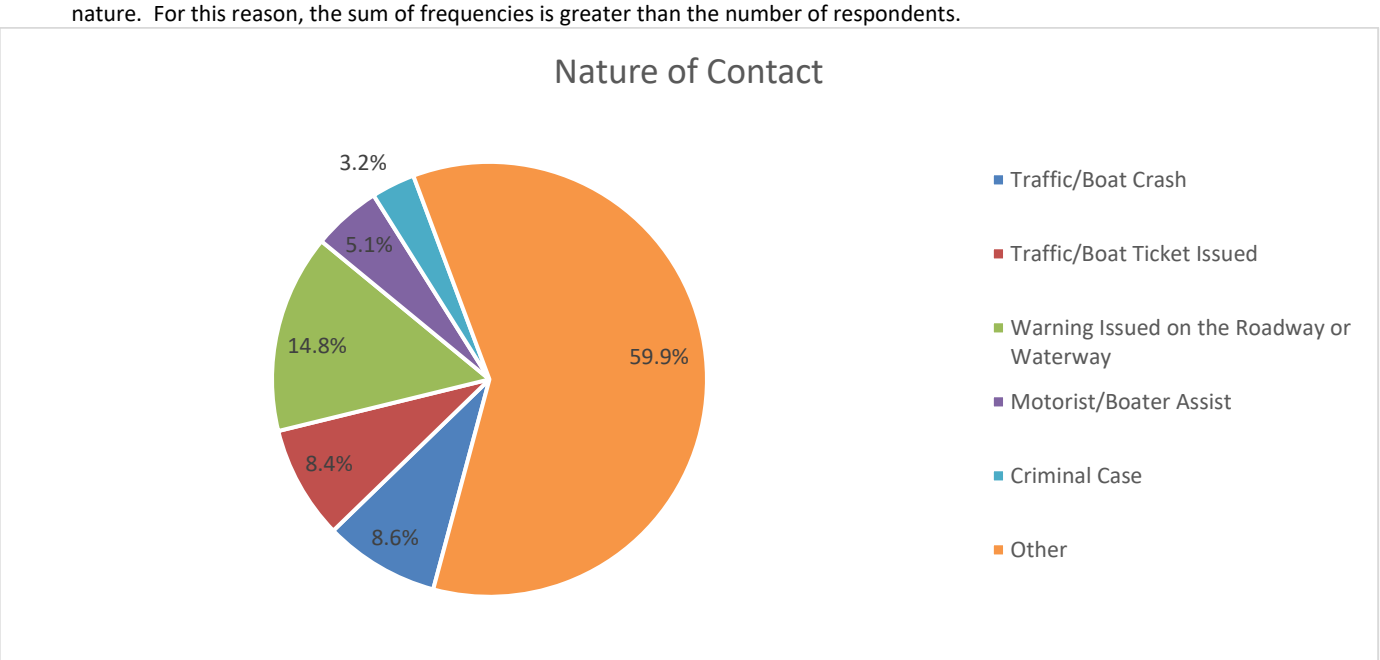
Experience with MSHP	Frequency	Percent
Excellent	758	63.9
Good	249	21.0
Fair	94	7.9
Poor	85	7.2
No response	1,354	--
Total	**2,540**	**100.0**



***If yes, please indicate the nature of the contact. Check all that apply*.**

Nature of Contact	Frequency	Percent
Traffic/Boat crash	111	8.6
Traffic/Boat ticket issued	109	8.4
Warning issued on the roadway or waterway	191	14.8
Motorist/Boater assist	66	5.1
Criminal case	42	3.2
Other	774	59.9
No response	1,336	--
Total*	**2,629**	**100.0**

***Note**: Respondents who answered yes and indicated they had direct contact with the MSHP could choose more than one type of contact nature. For this reason, the sum of frequencies is greater than the number of respondents.



MSHP Enforcement Activities and Other Duties

Please indicate how important you feel the following law enforcement activities provided by the MSHP.

Law Enforcement Activities	Frequency	Row Percent				
		Not Important	Slightly Important	Moderately Important	Important	Very Important
Traffic Crash	2,280	0.6	1.7	5.0	25.7	66.9
Enforcing Criminal Law	2,272	0.8	1.5	4.3	16.0	77.4
Response to Natural Disasters	2,279	1.2	3.1	11.1	29.4	55.2
Enforcing Commercial Motor Vehicle Law and Conducting Inspections	2,278	2.4	3.9	11.5	28.5	53.7
Law Enforcement Activities	**Frequency**	**Row Percent**				
		Not Important	**Slightly Important**	**Moderately Important**	**Important**	**Very Important**
Providing Services to Motorists in Need of Assistance	2,277	0.8	2.7	8.7	27.9	59.9
Developing Counterterrorism Intelligence	2,274	4.5	5.0	13.7	24.9	51.8
Detecting and Deterring the Flow of Illegal Drugs	2,276	1.7	2.2	5.0	17.0	74.2
Providing Examinations for Driver Licenses	2,279	4.3	6.6	18.8	33.7	36.6
Administering the Motor Vehicle Inspection Program	2,275	9.3	11.4	22.2	28.2	28.9
Conducting School Bus Equipment Safety Inspections	2,276	1.8	3.4	10.1	24.1	60.5
Criminal Lab Forensic Inspections	2,268	1.2	1.9	7.3	25.0	64.6
Boat Safety and Enforcement	2,272	2.0	4.6	12.7	29.6	51.1

Please indicate how well you think the MSHP is addressing the following law enforcement activities.

Law Enforcement Activities	Frequency	Row Percent				
		Very Poor	Below Average	Average	Above Average	Excellent
Traffic Crash	2,136	0.7	1.5	17.5	30.1	50.2
Enforcing Criminal Law	2,133	2.5	3.9	23.5	29.1	40.9
Response to Natural Disasters	2,122	0.7	1.7	28.1	30.1	39.4
Enforcing Commercial Motor Vehicle Law and Conducting Inspections	2,126	2.0	4.5	27.5	30.2	35.8
Providing Services to Motorists in Need of Assistance	2,130	1.7	4.3	22.8	27.4	43.8

Developing Counterterrorism Intelligence	2,097	1.6	3.5	36.9	25.8	32.1
Detecting and Deterring the Flow of Illegal Drugs	2,125	3.6	5.5	24.8	27.8	38.4
Providing Examinations for Driver Licenses	2,124	1.5	2.0	33.5	26.3	36.7
Administering the Motor Vehicle Inspection Program	2,119	1.7	2.1	37.4	25.4	33.4
Law Enforcement Activities	**Frequency**	**Row Percent**				
		Very Poor	**Below Average**	**Average**	**Above Average**	**Excellent**
Conducting School Bus Equipment Safety Inspections	2,118	0.8	1.8	29.0	26.5	41.8
Criminal Lab Forensic Inspections	2,107	1.9	2.6	29.1	25.7	40.7
Boat Safety and Enforcement	2,114	1.3	2.6	31.0	28.9	36.1

Are you aware of or have you ever visited MSHP's "Show-Me Integrity Accountability Portal" website?

Awareness of MSHP's "Show-Me Integrity Accountability Portal"	Frequency	Percent
Yes	236	11.1
No	1717	80.4
Not Sure	182	8.5
No Response	405	--
Total	**2,540**	**100.0**

Victimization

How much of a worry or concern are the following to you?

Types of Victimization	Frequency	Row Percent		
		Not at all Worried	**Somewhat Worried**	**Very Worried**
Being involved in a traffic accident while traveling on Missouri roadways	2,120	22.4	62.2	15.4
Being a victim of crime while traveling or stopped along Missouri roadways	2,120	29.8	56.0	14.2
If you reside in Missouri, being a victim of crime while in your home or neighborhood*	2,121	32.8	52.7	13.4
Being a victim of an act of terrorism in Missouri	2,118	49.8	44.8	5.4
Being a victim of an active threat**	2,115	34.5	55.6	9.9

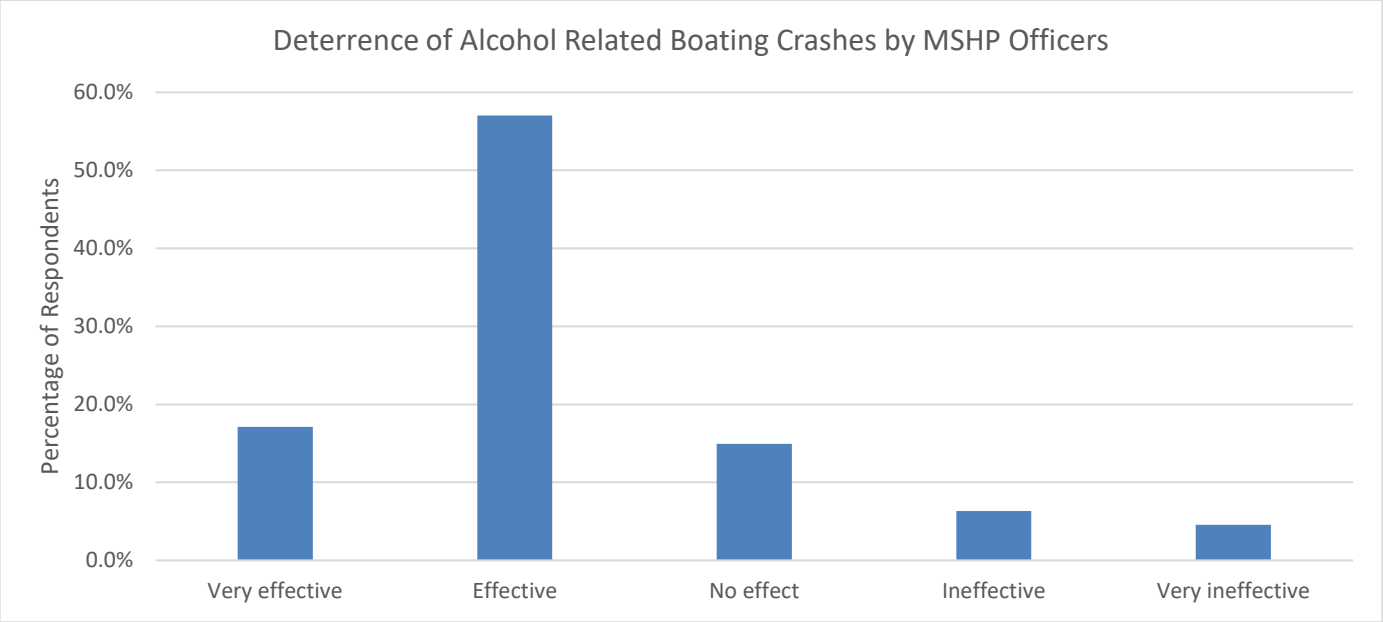
*1.1% of the respondents answered "not applicable" because they did not live in Missouri.

**An active threat is any incident that creates an immediate threat or presents imminent danger to the community.

Public Safety Issues

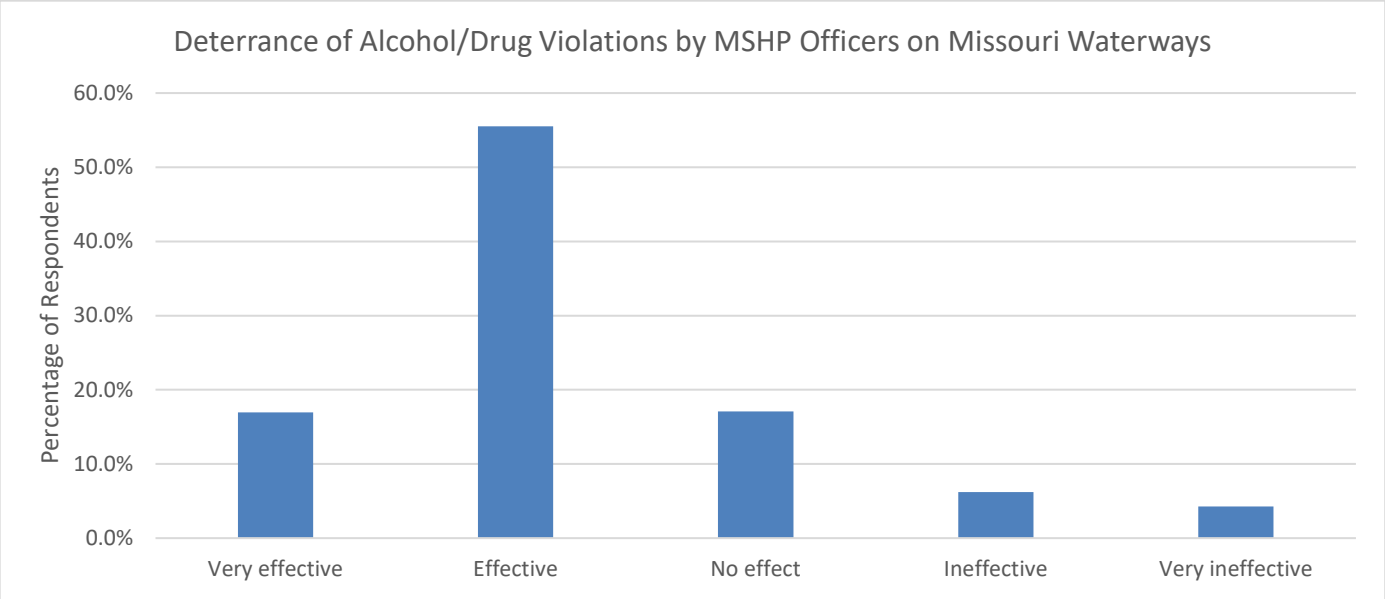
How effective do you believe MSHP officers are at deterring alcohol related boating crashes?

	Frequency	Percent
Very effective	352	17.1
Effective	1,172	57.0
No effect	307	14.9
Ineffective	130	6.3
Very ineffective	94	4.6
No response	485	--
Total	**2,540**	**100.0**



How effective do you believe MSHP officers are at deterring alcohol and drug violations on Missouri waterways?

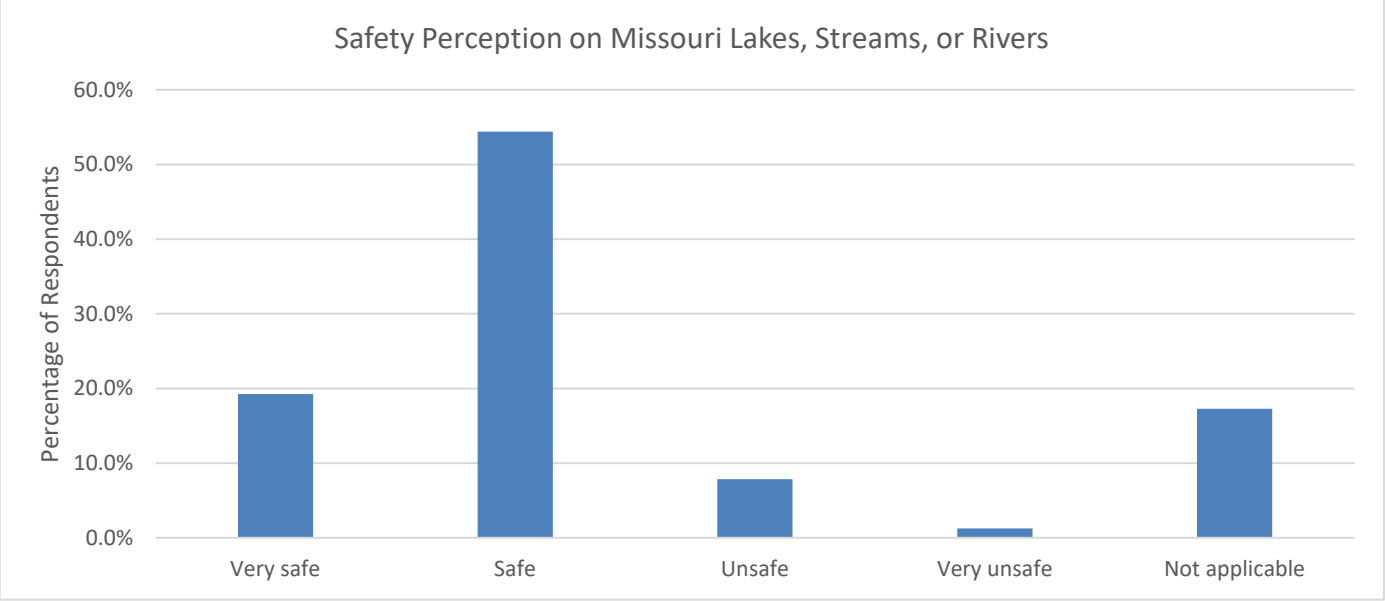
	Frequency	Percent
Very effective	349	16.9
Effective	1,144	55.5
No effect	352	17.1
Ineffective	128	6.2
Very ineffective	88	4.3
No response	479	--
Total	**2,540**	**100.0**



How safe do you feel on Missouri lakes, streams, or rivers?

	Frequency	Percent
Very safe	398	19.2
Safe	1,125	54.4
Unsafe	162	7.8
Very unsafe	26	1.3
Not applicable*	357	17.3
No response	472	--
Total	**2,540**	**100.0**

*Some respondents indicated they did not participate in activities on Missouri waterways

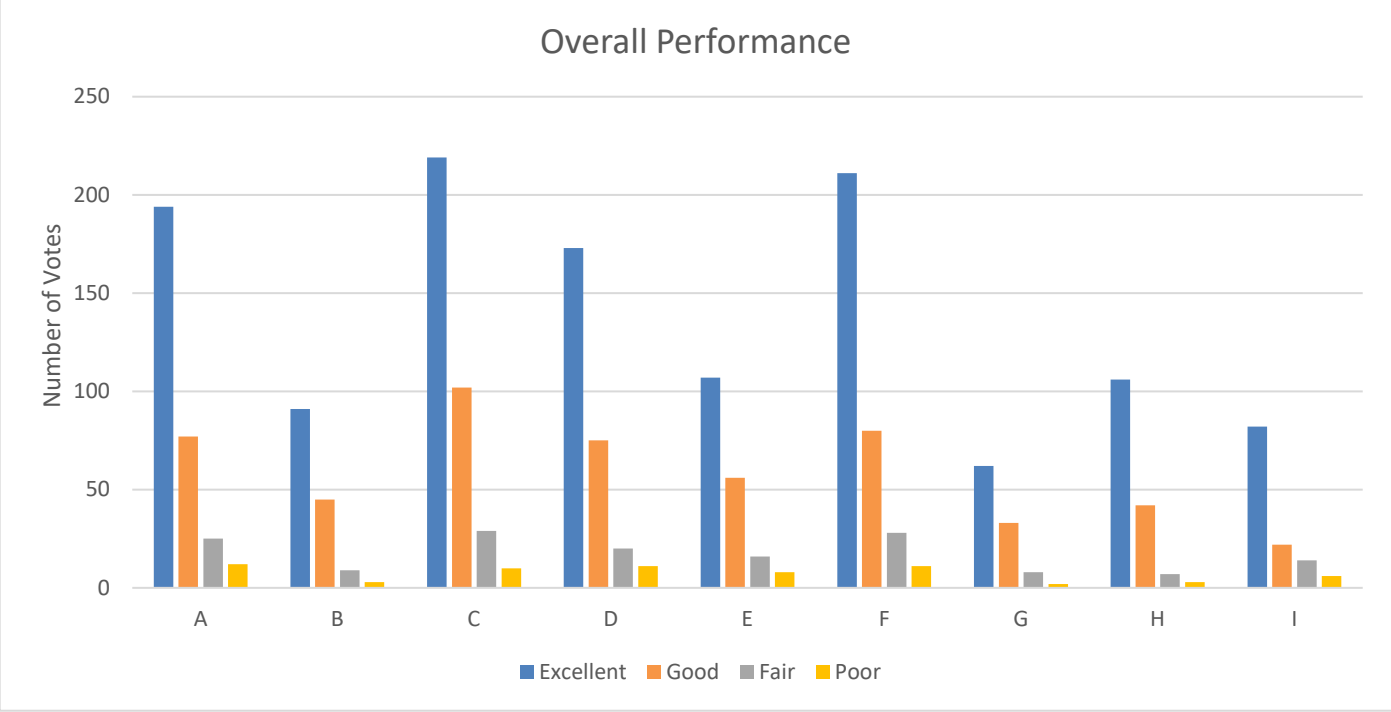


Troop Breakdown

The following section shows the breakdown of responses by Troop. Because respondents had the option to indicate their county of residence, respondents were able to be grouped by the Troop their county is located in. Please note that not all respondents indicated their county. Thus, the total numbers in the following tables and charts may not equal all respondents who answered the question. A few select questions are analyzed by troop.

How would you rate the overall performance of the Missouri State Highway Patrol (MSHP)?

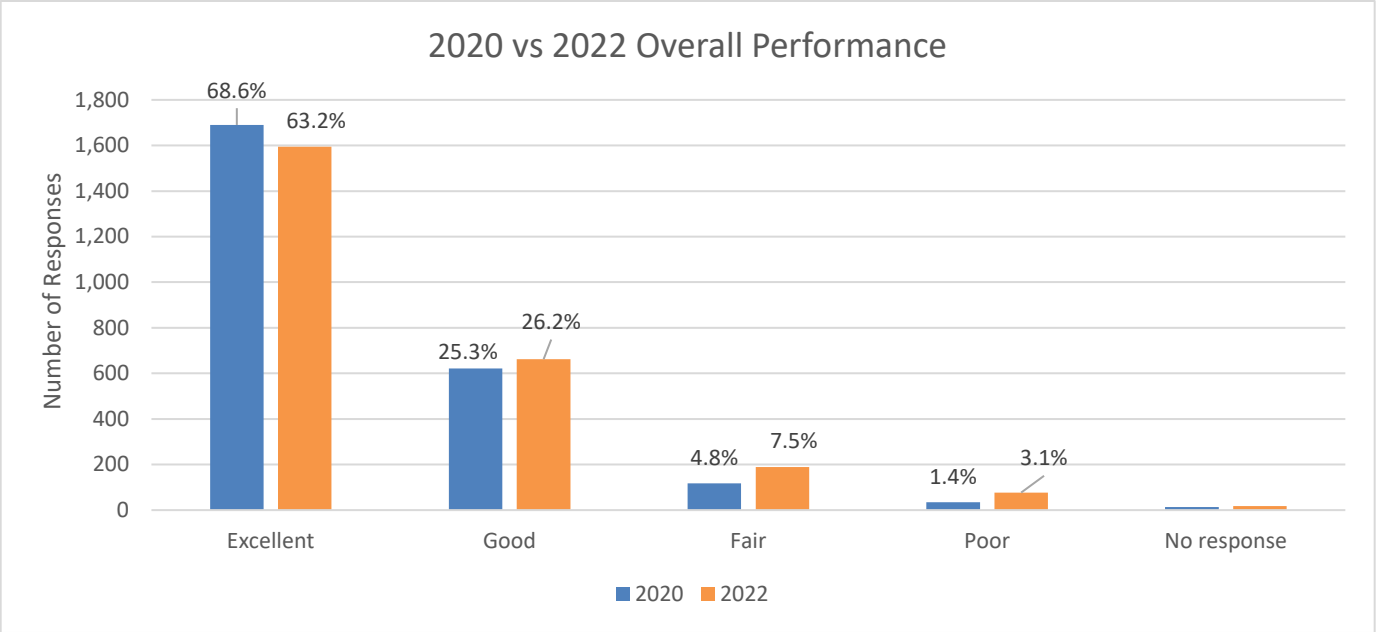
Troop	Excellent	Good	Fair	Poor
A	194	77	25	12
B	91	45	9	3
C	219	102	29	10
D	173	75	20	11
E	107	56	16	8
F	211	80	28	11
G	62	33	8	2
H	106	42	7	3
I	82	22	14	6
No County/Troop Provided	349	130	33	11



Comparing the 2020 and 2022 Public Opinion Surveys

As stated previously, the 2020 and 2022 Public Opinion Surveys followed the same methodology however, although most of the questions stayed the same, some questions have been added or removed from the 2022 survey. Since most of the questions stayed the same between the two surveys, and the methodology remained unchanged, trends from both surveys can still be accurately compared. However, major differences in responses between the 2020 and 2022 public opinion surveys should be taken cautiously for two reasons. First, it was not possible to identify respondents who answered the survey in both 2020 and 2022. Second, the distribution of respondents is not a representative sample of Missouri's population. Thus, it is not possible to determine if the respondent's attitudes changed over time or if the surveys just sampled two different population samples.

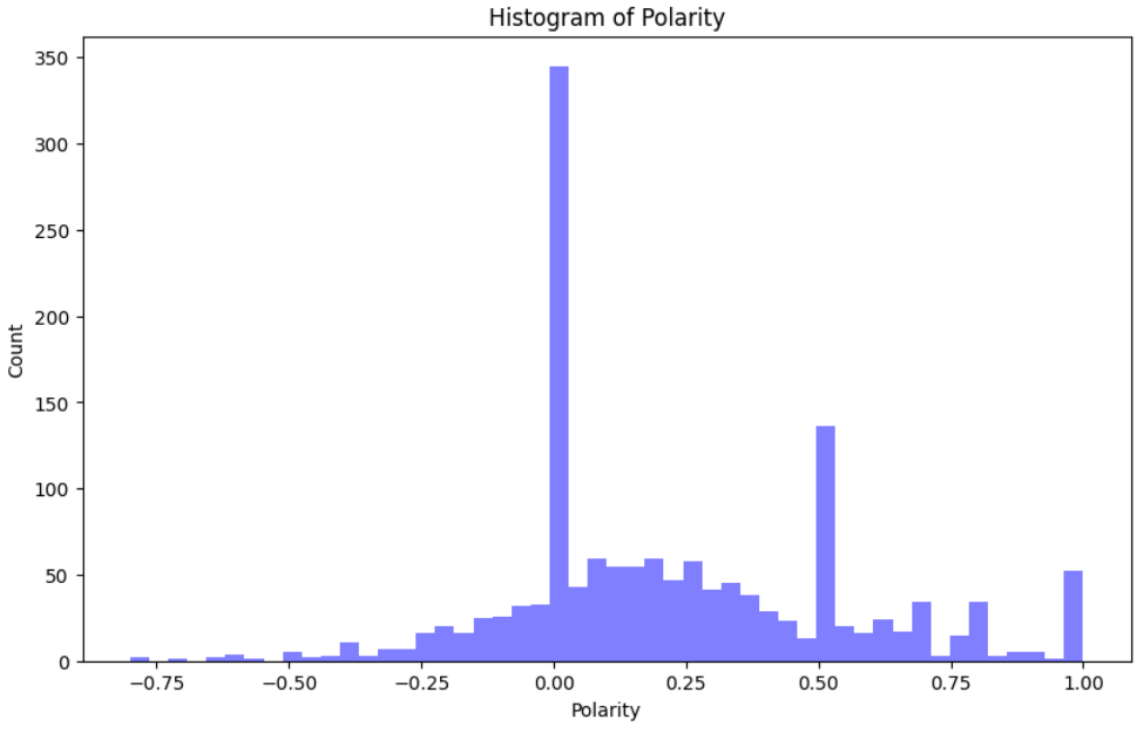
An interesting, but minor, difference between the two surveys was the number of respondents. The 2,540 respondents in 2022 is a 2.6% increase from the 2,476 respondents in 2020. The proportion of female respondents decreased slightly with 43.3% in 2022 compared to 44.7% in 2020. The breakdown of respondents by age also remained relatively similar in 2022. In the 2020 survey the age grouping with the largest proportion of respondents was 56 to 65 years old. In 2022, this proportion stayed the same with age group 56 to 65 years old once again having the most respondents. Even with the slight increase in respondents, the overall attitude toward the MSHP was mainly positive in both surveys, although 2022 saw slightly more less favorable responses. Both the 2020 and 2022 surveys asked respondents to rate the overall performance of the MSHP. Of the respondents who answered this question there was a 2.4% decrease in the number of positive responses with 89.4% (2,256) of people rating the MSHP as either excellent or good in 2022 compared to 93.9% (2,312) in 2020. Conversely, there was an increase in the number of negative responses with 7.5% (189) and 3.1% (77) of respondents rating the MSHP as either fair or poor in 2022 respectively compared to 4.8% (117) and 1.4% (34) in 2020. The comparison in respondent's answers of the MSHP overall performance is shown in the chart below.



Additionally, both surveys asked respondents to rate the professional appearance, attitude, and demeanor of MSHP personnel. In 2022, approximately 89.8% rated MSHP personnel as either excellent or good compared to 94.3% in 2020. Furthermore, both surveys asked respondents to rate the overall competence of MSHP employees. Approximately 90.1% of respondents rated MSHP competence as either excellent or good in 2022 compared to 94.1% in 2020. New to the 2022 public opinion survey was the inclusion of a question concerning MSHP's "Show-Me Integrity Portal" website. Respondents were largely unfamiliar with the website with 80.4% saying they were not aware of the website and 11.1% being unsure if they had visited or were aware of the website.

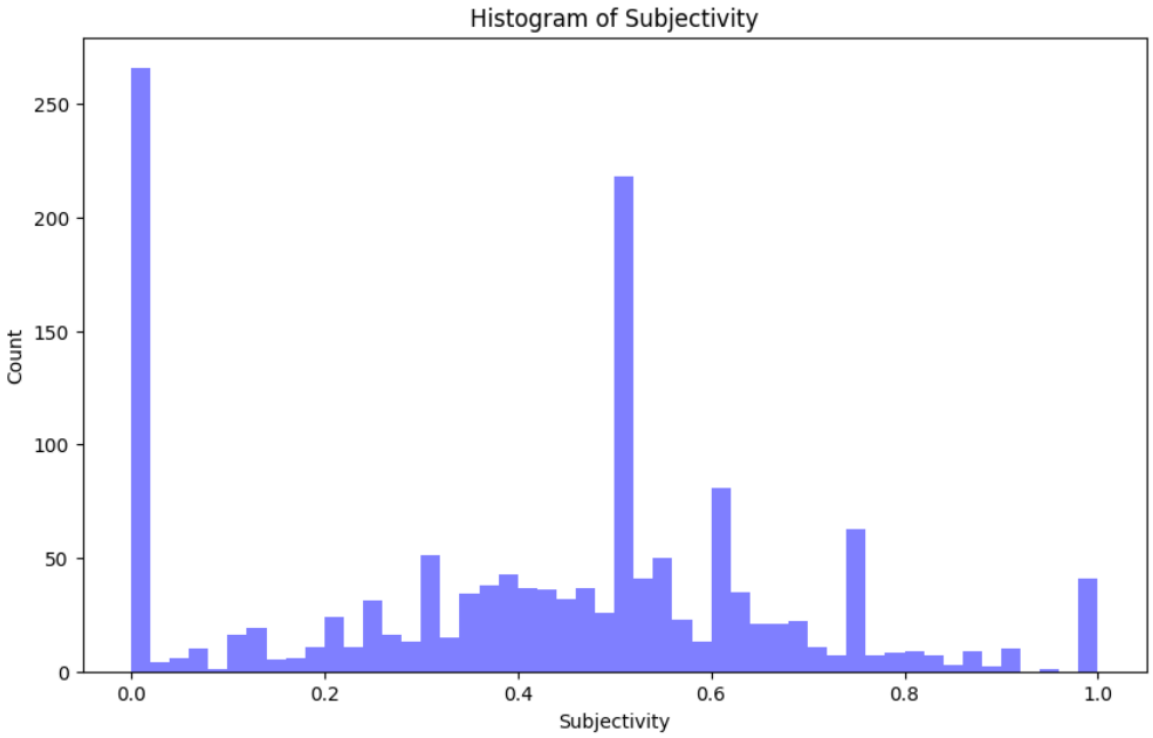
Sentiment Analysis of the 2022 Public Opinion Survey

The Statistical Analysis Center chose to parse through the data using sentiment analysis techniques to better breakdown the free text comments from the 2022 Public Opinion Survey. Sentiment analysis is the understanding of opinions through literary interpretation of a program, i.e., using an algorithm (Brill's Algorithm). We can effectively categorize the opinions expressed through the public opinion survey as positive, negative, or neutral. Brill's Algorithm does this through assigning a numerical value to a word and then averaging those numbers in the response to determine if it falls within a negative, neutral, or positive opinion. A negative average score (-1) indicates an unhappy or negative response, a positive score (1) indicates a positive response, and a score of 0 indicates a neutral response.



In addition to being able to determine if a response is positive, negative, or neutral, sentiment analysis can also establish if the response itself is from an objective or subjective standpoint. This is done computationally through a similar process of ranking the responses as positive, negative, or neutral. However, in contrast it determines the objectivity of a response by looking for what is termed the "intensity" of a response, or what and how certain

adjectives were used in the sentence structure to produce a strictly opinionated response or an objective response. 0 is a purely objective response whereas 1 is a purely subjective response.
As is evident below, the opinions expressed in the public opinion survey are generally, more objective to neutral.



Overall, this is indicative of the responses being positively objective in nature which is what can be expected based on the interpretation of the raw data. Below are some examples of positive, negative, and neutral reponses, with the polarity and subjectivity levels present. The words had to be corrected if they were spelled incorrectly so the responses may seem odd in some cases. However, it may be the corrected word for the misspelling was not properly identified.

Top Ten Negative Responses

Polarity	Subjectivity	Response
-0.5625	0.6875	Lake traffic is horrible. This is also because we ever see a trooper on our rods. We're living in a time where the respect level Is gone for other people.
-0.6	0.8	Fire Trooper "Smith". He's a dirty cop.
-0.6	0.9	The Fredericktown Mo area seems to be dangerous and the system seems ineffective
-0.6	0.525	THE MISSING AND MURDERED AROUND FREDERICKTOWN MO IS BEYOND SICKENING!!! Jeff "Smith" needs to be investigated IMMEDIATELY
-0.6	0.9	I want our Patrolmen to focus on dangerous crime- not whether or not Sally Sue uses her turn signal or your tags are expired.
-0.625	1	Get rid of drunk drivers here, on the road and water!
-0.6375	1	Our county police and sheriffs department are corrupt! They are in business with a convicted felon and cover up crimes. It's very scary at times. I fear sometime for myself and family. Please help this community. If they departments find out they cover up

-0.7	0.666667	Officers need to obey speed limits. Sets a bad example when they don't follow the law.
-0.78125	0.6	Tall gating , it is getting worse - the Cities and out of stators - do not know the Ozarks - anything can jump in front of you at any time!!!
-0.8	0.8	Stop wasting people's time and tax dollars on searching every vehicle and boat you get a chance to. Focus on truckers driving like idiots.

*all names were altered for confidentiality purposes

Top Ten Positive Responses

Polarity	Subjectivity	Responses
1	1	Excellent job by MSHP.
1	0.3	Zone 4 is the best zone in Missouri, change my mind
1	1	I'm very impressed with the professionalism that the Mo State Patrol show on or off the job!
1	1	Missouri State Highway Patrol has excellent, dedicated officers.
1	1	EXCELLENT PEOPLE!
1	0.3	Audrain county has the best troopers in the state!!
1	1	Excellent organization.
1	1	My husband and I are very proud of the Missouri Highway Patrol and support them in all they do!
1	0.3	I believe we have some of the best of the best in NW Missouri. One stands out that is officer Mauldin! He responded 3 years ago to a situation I was in and has stuck with me.
1	0.6	Keep up the good work!!

Ten Neutral Responses

Polarity	Subjectivity	Response
0	0	Need to take over the SO's positions in Christian County. They once again have lost their leadership. What is it going to take?
0	0	Stop relying on local law enforcement agencies to handle patrol business on the interstate highways.
0	0	Ignore Marxists woke policies.
0	0	Thank you.
0	0	Consider increasing pay for our State Troopers. They risk their lives daily.
0	0	Thank you for all you do.
0	0.125	Don't ask what gender people identify with in your survey. It's basic science.
0	0	Uphold the law.

Based on the responses shown it is evident that some of the responses may not line up with what is considered neutral, positive, or negative based off human inference. One key problem that limits sentiment analysis is the ability to properly categorize sarcasm, should it be evident in the text. Moreover, the ability to understand incomplete sentences or correct misspellings to the appropriate word can limit this tool's ability. Nonetheless, sentiment analysis is viewed as an objective approach to identifying the opinion expressed in responses, in the analytics field, and should be weighted accordingly, keeping that in mind. This tool is not perfect, but it can provide a quantitative approach to objectively understanding the feelings of the survey respondents.

APPENDIX A: 2022 Missouri Public Opinion Survey Questionnaire

2022 Public Opinion Survey

Thank you for taking time to read and complete this survey. Your completed survey will impact the way we serve you in the future.

1.) How would you rate the overall performance of the Missouri State Highway Patrol (MSHP)?
- Excellent
- Good
- Fair
- Poor

2.) How would you rate the professional appearance, attitude, and demeanor of the MSHP?
- Excellent
- Good
- Fair
- Poor

3.) From your experience, how would you rate the overall competence of MSHP employees?
- Excellent
- Good
- Fair
- Poor

4.) Compared to two years ago, how do you think the number of MSHP officers on the roadway or waterway has changed?
- Increased
- About the Same
- Decreased
- Do Not Know

5.) When you see a MSHP officer on the roadway or waterway, how is the behavior of other motorists or boaters affected?
- Improved
- About the Same
- Worsened
- No Opinion

6.) When you see a MSHP officer on the roadway or waterway, how is ***your*** behavior affected?
- Improved
- About the Same
- Worsened
- No Opinion

7.) Have you had direct contact with the MSHP within the past two years?
- Yes
- No

8.) If "Yes," how would you describe your experience?
- Excellent
- Good
- Fair
- Poor

9.) If “Yes,” please indicate the nature of the contact? Check all that apply.

- Traffic/Boat Crash
- Traffic/Boat Ticket Issued
- Warning Issued on the Roadway or Waterway
- Motorist/Boater Assist
- Criminal Case
- Other

10.) In the first column, please indicate how important you feel the following law enforcement activities provided by the MSHP are with "1" being not at all important and "5" being very important. Then indicate how well you think the MSHP is conducting the enforcement activities by selecting the appropriate number in the second column with "1" being very poor and "5" being excellent.

		SERIOUSNESS OF PROBLEM	MSHP EFFORT ON PROBLEM
		Not at all Important ... Very Important	Very Poor ... Excellent
a.	Traffic Crash Investigation	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
b.	Enforcing Criminal Laws	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
c.	Response to Natural Disasters	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
d.	Enforcing Commercial Motor Vehicle Laws and Conducting Inspections	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
e.	Providing Services to Motorists in Need of Assistance	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
f.	Developing Counterterrorism Intelligence	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
g.	Detecting and Deterring the Flow of Illegal Drugs	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
h.	Providing Examinations for Driver Licenses	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
i.	Administering the Motor Vehicle Inspection Program	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
j.	Conducting School Bus Equipment Safety Inspections	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
k.	Criminal Lab Forensic Examinations	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5
l.	Boat Safety and Enforcement	1 --- 2 --- 3 --- 4 --- 5	1 --- 2 --- 3 --- 4 --- 5

11.) Are you aware of or have you ever visited MSHP’s “Show-Me Integrity Accountability Portal” website?

- Yes
- No
- Not sure

How much do you worry about the following?

12.) Being involved in a traffic accident while traveling on Missouri roadways?

- Not at all worried
- Somewhat worried
- Very worried

13.) Being a victim of a crime while travelling or stopped along Missouri roadways?
- Not at all worried
- Somewhat worried
- Very worried

14.) If you reside in Missouri, being a victim of a crime while in your home or neighborhood?
- Not at all worried
- Somewhat worried
- Very worried
- Not applicable (I do not live in Missouri)

15.) Being a victim of an act of terrorism in Missouri?
- Not at all worried
- Somewhat worried
- Very worried

16.) Being a victim of an active threat. An active threat is any incident that creates an immediate threat or presents imminent danger to the community.
- Not at all worried
- Somewhat worried
- Very worried

Please answer the following questions related to enforcement of boating laws and regulations:

17.) How effective do you believe MSHP officers deter alcohol related boating crashes?
- Very effective
- Effective
- No effect
- Ineffective
- Very ineffective

18.) How effective do you believe MSHP officers deter alcohol and drug violations on Missouri waterways?
- Very effective
- Effective
- No effect
- Ineffective
- Very ineffective

19.) How safe do you feel on Missouri lakes, streams, or rivers?
- Very safe
- Safe
- Unsafe
- Very unsafe
- Not applicable (I do not participate in activities on Missouri waterways.)

Please answer the following demographic questions. All responses are confidential and help us better understand statewide trends and populations

20.) Are you a resident of the state of Missouri?
- Yes
- No (Skip to Question 30)

    I. If "Yes," please provide your county____

21.) What age group do you fall under?

- 16-21
- 22-34
- 35-44
- 45-55
- 56-65
- Over 65
- Prefer not to answer

22.) To which gender identity do you most identify?

- Female
- Male
- Prefer not to answer

23.) Which of the following groups would you say represents your race or ethnic background?

- Black or African American
- Asian
- Native Hawaiian or Other Pacific Islander
- American Indian or Alaska Native
- Hispanic
- Multiracial
- White
- Prefer not to answer

24.) Please provide any comments you may wish to make about the Missouri State Highway Patrol, including recommendations or suggestions for improvements.